

**Palmetto Smiles**  
**DRS. SANG & MOSS**  
**PATIENT REGISTRATION**

**WELCOME** – We are pleased to have you in our practice. Please take a few minutes to fill out this form as completely as you can. If you have questions, we'll be glad to help you.

**PATIENT INFORMATION:**

Name \_\_\_\_\_ SSN (18 +) \_\_\_\_\_  
Preferred Name \_\_\_\_\_ Salutation: Please Circle: Mr. Mrs. Ms. Miss Dr.  
Home Address \_\_\_\_\_ City/Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_  
Date of Birth \_\_\_\_\_ Sex: \_\_\_ Male \_\_\_ Female Marital Status: \_\_\_ Single \_\_\_ Married  
Patient/Parent Employer \_\_\_\_\_ Referred By \_\_\_\_\_  
Patient Occupation: \_\_\_\_\_  
Email Address \_\_\_\_\_  
Notify in case of Emergency: \_\_\_\_\_ Phone \_\_\_\_\_  
Person financially responsible for account \_\_\_\_\_  
Date of Birth \_\_\_\_\_ SSN \_\_\_\_\_ Pharmacy \_\_\_\_\_

**PRIMARY DENTAL INSURANCE INFORMATION:**

Insurance subscriber's Name: \_\_\_\_\_  
Relation to Patient \_\_\_\_\_ Date of Birth \_\_\_\_\_ SSN \_\_\_\_\_  
Address (if different from patient) \_\_\_\_\_ City/Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Responsible Person's Employer \_\_\_\_\_  
Dental Insurance Company \_\_\_\_\_ Business Phone \_\_\_\_\_  
Name of other dependents on this plan \_\_\_\_\_

**ADDITIONAL DENTAL INSURANCE INFORMATION**

Is patient covered by additional dental insurance: \_\_\_ Yes \_\_\_ No  
Subscriber Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Address (if different from patient) \_\_\_\_\_ City/Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ SSN \_\_\_\_\_  
Subscriber Employed by \_\_\_\_\_ Business Phone \_\_\_\_\_  
Dental Insurance Company \_\_\_\_\_

**PREFERRED METHOD OF PAYMENT (CHECK ALL THAT APPLY) PAYMENT IS DUE WHEN SERVICES ARE RENDERED.**

\_\_\_ Cash \_\_\_ Check/Debit Card \_\_\_ Credit Card \_\_\_ Care Credit

**I understand that my dental insurance is filed as a courtesy to me and in many cases will not cover the entire amount of charges. I also understand that any and all unpaid balances are to be paid by the person financially responsible for this account.**

Signature of Patient or Guardian \_\_\_\_\_ Date \_\_\_\_\_

\*\*\* PLEASE TURN THE PAGE TO COMPLETE YOUR REGISTRATION \*\*\*

**PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US EVALUATE YOUR DENTAL HEALTH.**

1. What prompted you to seek dental care at this time? \_\_\_\_\_
2. How long since your last thorough dental exam? \_\_\_\_\_
3. When were dental x-rays last taken? \_\_\_\_\_
4. Previous dentist \_\_\_\_\_ Phone # \_\_\_\_\_  
May we request your dental records? \_\_\_ Yes \_\_\_ No
5. Have you experienced any discomfort from your teeth or gums lately? \_\_\_ Yes \_\_\_ No
6. Has the fear of dental treatment kept you from regular visits? \_\_\_ Yes \_\_\_ No
7. Would you prefer a local anesthetic (Novocain) for most dental treatment? \_\_\_ Yes \_\_\_ No  
Nitrous Oxide (Gas)? \_\_\_ Yes \_\_\_ No if so, have you had nitrous oxide gas before? \_\_\_ Yes \_\_\_ No
8. How often do you brush your teeth? \_\_\_\_\_
9. How often do you use dental floss? \_\_\_\_\_
10. Does food wedge between certain teeth? \_\_\_ Yes \_\_\_ No If so, where? \_\_\_\_\_
11. Do your gums bleed easily, feel tender or irritated? \_\_\_ Yes \_\_\_ No
12. Are your teeth sensitive to hot, cold or sweets? \_\_\_ Yes \_\_\_ No
13. Have you ever had periodontal or gum surgery? \_\_\_ Yes \_\_\_ No If so, when? \_\_\_\_\_
14. Have you had your wisdom teeth removed? \_\_\_ Yes \_\_\_ No If so, when \_\_\_\_\_
15. Are you self-conscious about the appearance of your teeth? \_\_\_ Yes \_\_\_ No
16. Are you aware of grinding or clenching your teeth? \_\_\_ Yes \_\_\_ No
17. Have you lost any teeth other than wisdom teeth? \_\_\_ Yes \_\_\_ No Have they been replaced? \_\_\_ Yes \_\_\_ No
18. Have you noticed any loose teeth? \_\_\_ Yes \_\_\_ No
19. Have you ever had root canal treatment? \_\_\_ Yes \_\_\_ No
20. Have you ever had orthodontic treatment? \_\_\_ Yes \_\_\_ No If so, when? \_\_\_\_\_
21. Are you satisfied with your past dentistry? \_\_\_ Yes \_\_\_ No If not, why? \_\_\_\_\_

\*\*\* WE LOOK FORWARD TO YOUR FUTURE OF HEALTHY SMILES \*\*\*

Palmetto Smiles Medical Form(Copy)

Patient Name:

Birth Date:

Date Created:

Are you under a physician's care now?  Yes  No If yes

Have you ever been hospitalized or had a major operation?  Yes  No If yes

Have you ever had a serious head or neck injury?  Yes  No If yes

Are you taking any medications, pills, or drugs?  Yes  No If yes

Do you take, or have you taken, Phen-Fen or Redux?  Yes  No If yes

Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates?  Yes  No If yes

Are you on a special diet?  Yes  No

Do you use tobacco?  Yes  No

Do you use controlled substances?  Yes  No If yes

Women: Are you...

Pregnant/Trying to get pregnant?  Nursing?  Taking oral contraceptives?

Are you allergic to any of the following?

Aspirin  Penicillin  Codeine  Acrylic  
 Metal  Latex  Sulfa Drugs  Local Anesthetics

Other?  If yes

Do you have, or have you had, any of the following?

AIDS/HIV Positive <input type="radio"/> Yes <input type="radio"/> No	Cortisone Medicine <input type="radio"/> Yes <input type="radio"/> No	Hemophilia <input type="radio"/> Yes <input type="radio"/> No	Radiation Treatments <input type="radio"/> Yes <input type="radio"/> No
Alzheimer's Disease <input type="radio"/> Yes <input type="radio"/> No	Diabetes <input type="radio"/> Yes <input type="radio"/> No	Hepatitis A <input type="radio"/> Yes <input type="radio"/> No	Drug Addiction <input type="radio"/> Yes <input type="radio"/> No
Hepatitis B or C <input type="radio"/> Yes <input type="radio"/> No	Renal Dialysis <input type="radio"/> Yes <input type="radio"/> No	Anemia <input type="radio"/> Yes <input type="radio"/> No	Herpes <input type="radio"/> Yes <input type="radio"/> No
Rheumatic Fever <input type="radio"/> Yes <input type="radio"/> No	Angina <input type="radio"/> Yes <input type="radio"/> No	Emphysema <input type="radio"/> Yes <input type="radio"/> No	High Blood Pressure <input type="radio"/> Yes <input type="radio"/> No
Arthritis/Gout <input type="radio"/> Yes <input type="radio"/> No	Epilepsy or Seizures <input type="radio"/> Yes <input type="radio"/> No	Artificial Heart Valve <input type="radio"/> Yes <input type="radio"/> No	Excessive Bleeding <input type="radio"/> Yes <input type="radio"/> No
Artificial Joint <input type="radio"/> Yes <input type="radio"/> No	Hypoglycemia <input type="radio"/> Yes <input type="radio"/> No	Sickle Cell Disease <input type="radio"/> Yes <input type="radio"/> No	Asthma <input type="radio"/> Yes <input type="radio"/> No
Fainting Spells/Dizziness <input type="radio"/> Yes <input type="radio"/> No	Irregular Heartbeat <input type="radio"/> Yes <input type="radio"/> No	Sinus Trouble <input type="radio"/> Yes <input type="radio"/> No	Blood Disease <input type="radio"/> Yes <input type="radio"/> No
Leukemia <input type="radio"/> Yes <input type="radio"/> No	Frequent Headaches <input type="radio"/> Yes <input type="radio"/> No	Liver Disease <input type="radio"/> Yes <input type="radio"/> No	Bruise Easily <input type="radio"/> Yes <input type="radio"/> No
Genital Herpes <input type="radio"/> Yes <input type="radio"/> No	Low Blood Pressure <input type="radio"/> Yes <input type="radio"/> No	Cancer <input type="radio"/> Yes <input type="radio"/> No	Glaucoma <input type="radio"/> Yes <input type="radio"/> No
Thyroid Disease <input type="radio"/> Yes <input type="radio"/> No	Chemotherapy <input type="radio"/> Yes <input type="radio"/> No	Hay Fever <input type="radio"/> Yes <input type="radio"/> No	Mitral Valve Prolapse <input type="radio"/> Yes <input type="radio"/> No
Chest Pains <input type="radio"/> Yes <input type="radio"/> No	Heart Attack/Failure <input type="radio"/> Yes <input type="radio"/> No	Osteoporosis <input type="radio"/> Yes <input type="radio"/> No	Tuberculosis <input type="radio"/> Yes <input type="radio"/> No
Cold Sores/Fever Blisters <input type="radio"/> Yes <input type="radio"/> No	Heart Murmur <input type="radio"/> Yes <input type="radio"/> No	Pain in Jaw Joints <input type="radio"/> Yes <input type="radio"/> No	Congenital Heart Disorder <input type="radio"/> Yes <input type="radio"/> No
Heart Pacemaker <input type="radio"/> Yes <input type="radio"/> No	Parathyroid Disease <input type="radio"/> Yes <input type="radio"/> No	Ulcers <input type="radio"/> Yes <input type="radio"/> No	Convulsions <input type="radio"/> Yes <input type="radio"/> No
Heart Trouble/Disease <input type="radio"/> Yes <input type="radio"/> No	Psychiatric Care <input type="radio"/> Yes <input type="radio"/> No	Veneral Disease <input type="radio"/> Yes <input type="radio"/> No	

Have you ever had any serious illness not listed above?  Yes  No If yes

Comments:

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

Signature of Patient, Parent or Guardian:

X \_\_\_\_\_

Date: \_\_\_\_\_

Palmetto Smiles

Drs. Sang & Moss

Cancellation Policy / No Show Policy

**1. Cancellation / No Show Policy for Doctor and Hygiene Appointment**

We understand that there are times when you must miss an appointment, due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly "full" appointment book.

**If an appointment is not cancelled at least 24 hours in advance you will be charged a fifty dollar (\$50.00) fee; this will not be covered by your insurance company.**

**2. Scheduled Appointments**

We understand that delays happen; however, we must try to keep the other patients and doctor / hygienist on time.

**If a patient is 15 minutes past their scheduled time we will have to reschedule the appointment.**

**3. Cancellation / No Show Policy for Surgery**

Due to the large block of time needed for surgery, last minute cancellations can cause problems and added expenses for the office.

**If surgery is not cancelled at least 10 days in advance you will be charged a seventy-five dollar (\$75.00) fee; this will not be covered by your insurance company.**

**4. Account Balances**

We will require that patients with self-pay balances do pay their account balances to zero (0) prior to receiving further services by our practice.

Patients who have questions about their bills or who would like to discuss a payment plan option may call and ask to speak to a business office representative with whom they can review their account and concerns.

Patients with balances over one hundred dollars (\$100.00) must make arrangements prior to future appointments being made.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature Patient / Guardian

\_\_\_/\_\_\_/\_\_\_  
Date

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# Palmetto Smiles

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## Acknowledgement of Receipt Of Notice of Privacy Practices

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Patient Name & Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I have received a copy of the Notice of Privacy Practices for the above named practice.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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For Office Use Only

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**We were unable to obtain a written acknowledgement of receipt of the Notice of Privacy Practices because:**

- An emergency existed & a signature was not possible at the time.
- The individual refused to sign.
- A copy was mailed with a request for a signature by return mail.
- Unable to communicate with the patient for the following reason:  
\_\_\_\_\_

Other: \_\_\_\_\_  
\_\_\_\_\_

Prepared By \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

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# PHOTO AND TESTIMONIAL RELEASE FORM

I, \_\_\_\_\_, hereby grant permission to Palmetto Smiles, to use my photograph and any testimonial I give regarding the dental care I receive from any such office, in any marketing, contests, advertising or teaching materials used to market or advertise their dental practice, including use on Palmetto Smiles' web site. I acknowledge Palmetto Smiles' right to crop or otherwise treat the photograph at their discretion. I also acknowledge that Palmetto Smiles may choose not to use my photograph and testimonial at this time, but may do so at their own discretion at a later date. I also understand that once my image is posted on Palmetto Smiles' web site, the image can be downloaded by any computer user, which is beyond the control of Palmetto Smiles, and I will hold them and any of their affiliated offices harmless from any such use or download.

I hereby freely and voluntarily consent to the use of my photograph and testimonial as stated above until I revoke this consent in writing.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Parent/Guardian Signature (If under age of 18)

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Parent/Guardian Printed Name (If under age of 18)

\_\_\_\_\_  
Address

\_\_\_\_\_  
Parent/Guardian Address (If under age of 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

Office Use Only \_\_\_\_\_

Date: \_\_\_\_\_

Name of Patient: \_\_\_\_\_

Patient REFUSED \_\_\_\_\_ Patient Accepted \_\_\_\_\_ Other \_\_\_\_\_ Witness \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Authorization for Release of Information – Compound Release

Name of Patient \_\_\_\_\_ Date of Birth \_\_\_\_\_

**PALMETTO SMILES** is authorized to release protected health information about the above named patient in the following manner and/or to selected persons.

Check each person/entity approved to receive information.	Check type of information that can be given to person/entity on the left in the same section.
<input type="checkbox"/> Voice Mail	<input type="checkbox"/> Results of lab tests/x-rays <input type="checkbox"/> Other _____
<input type="checkbox"/> Other person (s) (provide name and phone number)	<input type="checkbox"/> Financial <input type="checkbox"/> Medical
<input type="checkbox"/> Email communication-Provide email address* _____  *For email communication to occur, please accept the disclosure below:	<input type="checkbox"/> Financial <input type="checkbox"/> Medical <input type="checkbox"/> Appointment reminders <input type="checkbox"/> Breach notification
<input type="checkbox"/> Text communication – Provide number * _____  *For text communication to occur, accept the disclosure below:	<input type="checkbox"/> Appointment reminder <input type="checkbox"/> Other: _____
<input type="checkbox"/> For <b>email and/or text communication</b> I understand that if information is not sent in an encrypted manner there is a risk it could be accessed inappropriately. I still elect to receive email and/or text communication as selected.	
<input type="checkbox"/> Photo of patient received by patient or legal guardian  <input type="checkbox"/> Photo taken by staff (Example: pre/post procedure) <input type="checkbox"/> Other	<input type="checkbox"/> May be posted in office <input type="checkbox"/> May be posted on website <input type="checkbox"/> Other _____

**Patient Rights:**

- I have the right to revoke this authorization at any time by contacting our office.
- I may inspect or copy the protected health information to be disclosed as described in this document.
- Revocation is not effective in cases where the information has already been disclosed but will be effective going forward.
- Information used or disclosed as a result of this authorization may be subject to redisclosure by the recipient and may no longer be protected by federal or state law.
- I have the right to refuse to sign this authorization and that my treatment will not be conditioned on signing.

This authorization will remain in effect until revoked by the patient.

\_\_\_\_\_  
Signature of Patient or Personal Representative

\_\_\_\_\_  
Date

\*Description of Personal Representative’s Authority (attach necessary documentation) Revised Jan 2018

**AUTHORIZATION TO FILE CLAIMS/SIGNATURE ON FILE**

Employee/Subscriber's Name as shown on dental card or with Insurance Company:

First: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last: \_\_\_\_\_

Employee/Subscriber's ID # or SS #: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Employee/Subscriber's Address: \_\_\_\_\_  
\_\_\_\_\_

Group/Employer Name: \_\_\_\_\_ Group#: \_\_\_\_\_

Insurance Co: \_\_\_\_\_ Insurance Company Phone #: \_\_\_\_\_

\*Please list patient's Palmetto Smiles is authorized to file Employee/Subscriber's Insurance on: **(please include self)**\*

1. \_\_\_\_\_ Date of Birth: \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

I authorize release of any information concerning my or my child's healthcare recommendations and treatment for the purpose of evaluation and administering claims for insurance benefits.

I authorize all insurance benefits payable by my plan to be paid directly to Palmetto Smiles.

I understand that if the insurance company pays the subscriber/policyholder directly, all balances are due immediately.

I understand that Palmetto Smiles does not guarantee payment from your insurance company and any estimates given are based on coverage provided from you insurance provider.

I understand that any portion of my treatment not covered by insurance is my responsibility.

Patient/Responsible Party's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*\*\*Yearly, this form must be signed and a copy of your **dental (not medical) insurance card** and/or a claim form from your insurance company with the address, phone#, group# and Employee ID# on it must be obtained to file your insurance benefits.  
Thank you\*\*\*